

Offering additional support to patients with Sharesource enabled cyclers, the PD Telecare service team remotely monitors patient treatment data during the first 90 days of therapy, providing pre-emptive technical support to patients and actionable clinical insights to clinicians

BEHIND-THE-SCENES MONITORING OF SHARESOURCE



Dedicated Baxter PD TeleCare Nurse reviews Sharesource treatment data from Amia and Homechoice Claria cyclers to identify support required

CLINICAL ISSUE

TECHNICAL ISSUE



PROACTIVE CLINICAL SUPPORT

Clinic PD Nurse notified of potential clinical issues

PROACTIVE TECHNICAL SUPPORT

Baxter Renal Therapy Services (RTS) calls patient to provide training and technique related support, following the same troubleshooting guide as if a patient called into the center



CLOSED LOOP REPORTING

Clinic receives monthly report summarizing all interactions

IMPROVING PATIENT RETENTION

Clinic PD nurse decides appropriate clinical intervention (if necessary)
Patient is never given clinical advice by anyone except their clinic PD nurse



BAXTER PD TELECARE SERVICE: 2020-21 EXPERIENCE*

54

CLINICS ENROLLED

934

PATIENTS SERVED

113

PATIENTS PREVENTED FROM EARLY DROPOUT (AND COUNTING!)

90%

OF CLINICS ENROLLED HAVE A LOWER FIRST 90 DAY DROPOUT RATE

72%

REDUCTION IN FIRST 90 DAY DROPOUT RATE (ON AVERAGE)